



FMCN

## COMPLAINT LINE

For the prevention and detection of **fraud and corruption**.



### Objectives of the complaint line:

- To prevent and detect fraud, corruption and breach of the Code of Ethics of FMCN.
- To establish an effective, transparent and impartial means of communication for the submission of comments and complaints about institutional acquisitions.

1.

**Write your comments and/or complaints.**



2.

**Choose a communication channel:**

- **Email:** denuncia@fmcn.org
- **Postal mail:** Francisco Sosa 102, Santa Catarina, Coyoacán, CDMX, 04010.
- **Phone number:** 55 5611 9779
- **Mobile number:** 55 3701 3801

3.

**Please provide your contact details:**

- Full name
- Email



FMCN guarantees the confidentiality of the complainant.



**FMCN, upon receipt of a complaint, opens a case and starts a process of internal investigation.**